

VISION: Krasman Centre strives to inspire and support people affected by mental health and/or addiction challenges to live full lives of their choosing within supportive communities.

MISSION: To improve lives of people affected by mental health and/or addiction challenges through the provision of peer support programs.

DATE: December 1, 2025

POSITION TITLE: Peer Supporter, Newmarket Drop-By

DEPARTMENT/PROGRAM: Drop-In Centres

REPORTS TO: Drop In Centres Manager

PURPOSE:

Lance Krasman Memorial Centre for Community Mental Health provides programs and services to enhance the lives of individuals with mental health, addictions and/or homelessness challenges to promote and sustain recovery and wellness. Krasman Centre is unique in that our agency is led and run by people with lived experience of mental health and/or addiction challenges, as well as family members/caregivers.

We are currently seeking an individual with personal lived experience with mental health, addiction and/or housing challenges to provide peer support through the Newmarket Drop-by (operated in partnership with Inn from the Cold). The Newmarket Drop-By is an altered version of our Drop-In Centre program that is suited to the emerging needs of the community due to the COVID-19 pandemic.

The role of the Peer Supporter, Drop-By Centre is to provide direct service to vulnerable members of the York Region community who are experiencing new and increased challenges due to COVID-19, guided by all levels of Public Health to ensure all necessary precautions are taken to ensure everyone's safety.

LOCATION: 17837 Yonge St. Newmarket, ON L3Y 8Z3

RESPONSIBILITIES:

- Work in partnership with all Newmarket Drop-by staff to help create and sustain a warm and supportive drop-by centre through the provision of Peer Support and providing other types of support to those requesting service from the drop-by centre. The Drop-by also offers access to basic needs such as harm reduction supplies, prepared food, clothing, shower/washroom access, referral to other programs/services, system navigation, etc. This role includes other responsibilities such as data collection and submitting of statistical and evaluation reports, purchasing program supplies as needed, and cleaning and site maintenance related to

ensuring the effective and safe operation of the site and programs. Peer Supporters, will not provide counselling or case management services.

- Maintain appropriate and professional relationships with other staff, service users and community partners
- Engage with individuals, orient individuals to role of Peer Supporter, and identify needs
- Build rapport and provide of basic needs support and harm reduction supplies as needed
- Facilitate appropriate community referrals
- Collaborate with individuals, promote self-advocacy and support individual to advocate for themselves
- Offer access to information on advocacy, self-help, recovery/wellness, crisis planning and prevention and empowerment tools
- Informally link individuals to broader social networks as well as service supports
- Provide opportunities for individuals to participate in peer-led recovery education groups
- Uphold the rights of participants to have their voice heard
- Engage in limited assessment, using the least harmful and non-stigmatizing language, and carryout in collaboration with the participant
- Function as a positive role model and practice good self-care.
- Build, maintain and strengthen working relationships with community service providers.
- Assist with scheduling activities
- Complete documentation/reporting as required, including statistical/ evaluation data
- Shopping for Centre supplies, as needed
- Practice and promote harm reduction and anti-oppression principles
- Attend internal staff meetings and staff training as required
- Maintain the confidentiality of all visitors and agency information at all times
- Other duties as assigned

EXPERIENCES, SKILLS AND KNOWLEDGE:

- Self-identify as an individual who has lived experience with mental health distress, substance use/addictions, and/or homelessness
- Personal experience in recovery from mental health and/or addiction challenges, and ability to draw upon wellness and recovery in providing intentional peer support
- Graduate or current participant in peer support training(s) a strong asset
- Possess knowledge in the area of recovery education including WRAP & Pathways to Recovery
- Ability to apply Recovery principles, strengths approach and empowerment- oriented philosophies and practices in work with consumers
- Ability to engage in participant interactions, negotiate complex boundaries of self-disclosure and appropriate working relationships.
- In-depth knowledge of recovery and peer support movements
- Ability to apply recovery principles and empowerment-oriented philosophies and practices in working with participants

- In-depth Knowledge and skills in applying harm-reduction principles
- Knowledge and skills in providing support from an anti-racist, anti-oppression framework
- Knowledge and experience in providing trauma-informed peer support
- Ability to meet and engage participants 'where they are at'
- Understanding of issues of poverty and homelessness
- Advocacy and peer support skills that are person-centered
- Extensive knowledge of local community mental health services and other resources, including formal and informal supports
- Working knowledge of Microsoft Office Suite and Microsoft Teams are an asset

SALARY: \$22.73 - \$24.00/hourly

OCCUPATIONAL HEALTH & SAFETY

All employees are responsible for carrying out work in a way that does not adversely affect their own health and safety and that of others. All employees are expected to learn, understand and adhere to health and safety policies and procedures.

SCHEDULE/WORKING CONDITIONS:

- **1 Part-Time permanent position (22.5 hours per week)**
- Successful candidate will work Saturdays, Sundays, and either Fridays or Mondays – Depending on scheduling needs and preferences
- All staff are equipped with appropriate PPE, health & safety training and resources to ensure safety in the workplace

How to Apply:

Email your resume and cover letter to *Kalisha Cope at k.cope@krasmancentre.com*

Your cover letter should include:

- Why you would like to work in this role
- How your experience matches the job requirements
- What specific skills you can bring to this role

Please quote **“2025-12 Newmarket Part-Time”** in the title of your email.

Posting will remain open until filled.

Krasman Centre is a progressive work environment committed to employment equity, and promotion of diversity in the workplace. Those who would contribute to the further diversification of the organization are welcome to apply and include, but are not limited to, members of racialized, immigrant, indigenous and LGBTQ2S+ communities, and people with disabilities.

If you require assistance with the application process or wish to receive this posting in an alternate format, please contact us: General email address: postmaster@krasmancentre.com, Toll free phone #: 1-888-780-0724

Accommodations are available on request for candidates taking part in all aspects of the selection process as per the Ontario Human Rights Code