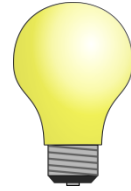


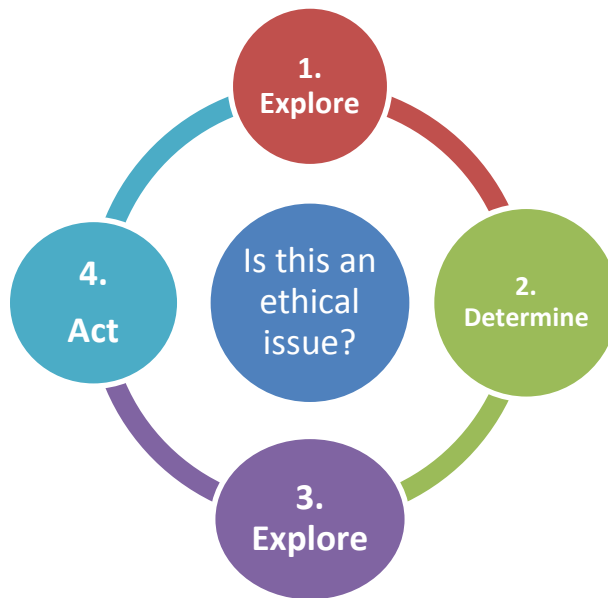
## Ethical Decision-Making Framework

### Is this an ethical issue?

- Am I trying to determine the right course of action?
  - Am I asking a “should” question?
  - Are values and beliefs involved?
  - Am I feeling uncomfortable?



If you answered **“YES”** to any of these questions, you may be encountering an ethical issue.



1. **Identify the facts.** **Ask:** What is the ethical issue?
  - Evidence
  - Visitor preferences
  - Contextual features
2. **Determine ethical principles in conflict.** **Ask:** Have perspectives of relevant individuals been sought
  - Nature and scope
  - Autonomy, beneficence (balancing benefits, risks and costs), non-maleficence (avoiding/least harm possible) and justice
3. **Explore the options.** **Ask:** What is the most ethically justifiable option?
  - Harms and benefits
  - Strengths and limitations
  - Laws and policies
  - Mission, vision and values
4. **Act on you decision and evaluate.** **ASK:** Are we (am I) comfortable with this decision.
  - **Recommend**
  - **Implement**
  - **Evaluate**